

# **APPENDIX F**

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From [REDACTED]

Sent: 19 October 2025 20:43

To: [REDACTED]

Subject: Timepiece Review

To whom it may concern,

Timepiece is more than just a club to the students at Exeter. It is a place of history, fun, and most importantly, a safe environment to enjoy. From the app used to get tickets to entry at the door, to the bar staff, and even after the night is over, the staff still look after us. Coming from someone who has been here for four years, Timepiece plays a significant role in my life and in the lives of Exeter students. Some weeks, I attend two or three times just for a safe, fun, and secure night out. The AU trusts this venue and has a close relationship with the managers, owners, and staff here.

Certain features, like dedicated water stations that never move or run out. The bar staff will stop serving those who have occasionally had too much to drink and will assist anyone in need. Door-staff are happy to remove individuals who might pose a threat or cause harm to others.

The management team runs the venue very efficiently. They prioritise students' needs and care more about their well-being than just the success of the club. Looking after customers is a priority, including managing lost and found items and assisting those in need with the help of a modern CCTV system.

The door staff are always attentive to issues and keep an eye out for trouble. I have friends who are bouncers, they are vigilant and helpful to those in need. They handle disputes and determine when someone is too intoxicated, taking appropriate action with care, body-cams, and good intentions.

Ask for Angela signs are displayed around the bars and are always in use at Timepiece. Speaking with friends and fellow social secretaries, we always remind people that if they need help, they should ask the bar staff for Angela, who will assist them.

I had never heard of Spikings before in Timepiece. It's not a common thing in Exeter, especially among students.

Yours sincerely,

[REDACTED]

**From:** [REDACTED]  
**Sent:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** Support Statement for Timepiece Nightclub, Exeter

Dear Licensing Team,

I am writing in response to the recent allegations against Timepiece Nightclub in Exeter and would like to express my support for the organisation.

I served as Head of Lacrosse Socials for the University of Exeter Lacrosse Club during the 2024–2025 academic year. Every Wednesday evening, I was responsible for taking around 100 girls to Timepiece. Each individual consistently had a safe and enjoyable experience there, and our members always looked forward to these nights. As a precaution, we appointed a trained welfare representative each week; however, we never encountered any issues with the way door staff or management treated our members.

The door staff are diligent about checking ID, particularly for freshers who may not yet be familiar faces. I know the head doorman well, and as a third-year student at the University of Exeter, I have always felt extremely safe under their supervision. I am confident that, should any issue arise, I could approach a member of staff and receive appropriate support.

Our members are made aware of the 'Ask for Angela' initiative, and there are clear posters in the toilets promoting this. The bar staff are always professional, respectful, and polite. Timepiece also provides anti-spiking drink covers for anyone who feels concerned about drink safety, which reflects their strong commitment to welfare and duty of care.

Many of the bar staff are university students who rely on their work at Timepiece to support themselves financially during their studies.

In my experience, Timepiece has always demonstrated a genuine commitment to the safety and enjoyment of its customers. The staff care deeply about creating a welcoming and secure environment, and the club plays an important role in the Exeter student community. I truly believe Timepiece provides a fun, well-managed, and safe space for students and locals alike, where people look forward to returning to each week.

Kind regards,

[REDACTED] - third year student at the University of Exeter

**From:** [REDACTED]  
**Sent:** 19 October 2025 17:52  
**To:** [REDACTED]  
**Subject:** Timepiece

Hello,

My name is [REDACTED] and I'm a third year student at the University of Exeter. Since Freshers' Week in my first year, Timepiece has been a constant part of my university experience. I've made some of my closest friends and shared countless memories that I'll always value in the club.

In July 2023, I joined a startup that built an anti-spiking app called TASA. We worked closely with clubs, government bodies, and students to provide tools and information to help people stay safe on nights out. Although the project eventually ran out of funding, it gave me a strong understanding of the measures that can make a real difference in nightlife safety. Whether this be providing drink covers and bottle stoppers to ensuring visible information and staff training.

Because of this background, I've always paid close attention to how different venues handle safety. Timepiece consistently stands out. I've spoken with the management and can say confidently that they genuinely care about the people inside. They actively promote initiatives like "Ask for Angela," keep preventative materials available, and maintain a culture of vigilance and care.

Before the summer holidays, one of my friends thought they might have been spiked — thankfully, it turned out they had just had too much to drink. Even so, the staff handled it brilliantly, taking them to a safe area, giving them water, and making sure they were okay. I can't remember the specific bouncers name but, their professionalism and more importantly their compassion really stood out.

I've never had a single issue with the door staff or management, and I truly believe Timepiece plays an essential role in Exeter's student and local community. It's more than just a nightclub. For me it is a space that takes safety seriously while giving students a place to connect and enjoy themselves responsibly. **I would be more than happy to provide any more details.**

Kind regards,

[REDACTED]